

# BEAUTIFUL SRI LANKA 5 Nights & 6 Days Package

No of Pax: Min. 10 Pax Travel Period: Until March 2023 (Except 15<sup>th</sup> Dec. 2022 to 10<sup>th</sup> Jan. 2023)

Package Includes:

1 Night Accommodation with **Breakfast & Dinner** at **Royal Hills Hotel** or similar in Nuwara Eliya  
1 Night Accommodation with **Breakfast & Dinner** at **Oakray Regency Hotel** or similar in Kandy  
2 Nights Accommodation with **Breakfast & Dinner** at **Coco Royal Beach Resort** or similar in Bentota  
1 Night Accommodation with **Breakfast & Dinner** at **Global Towers Hotel & Apartments** or similar in Colombo  
5 Lunches @ Local Restaurant  
Transportation in an A/c Mini Coach with the Service of a English/Tamil speaking Driver  
Sri Lankan Visa Charges  
Economy Airfare from Chennai

Package Excludes: **Entry Tickets** – Any Increase in Airfare (Airfare Calculated @ Rs.14,200/-) & US (1\$ = Rs.83/-) – Others not mentioned in Package Includes – Tips to Tour Manager/Driver (Rs.500/-) – Personal expenses - GST 5% & 5% TCS

PACKAGE HIGHLIGHTS:

- **Temple of Tooth Relic in Kandy**
- **Royal Botanical Garden in Peradeniya**
- **Cultural show in Kandy**
- **Pinnawala Elephant Orphanage**
- **Nuwara Eliya City Tour**
- **Day Trip to Galle**
- **Madu Ganga Boat Ride**
- **Turtle Farm in Kosgoda**
- **Colombo City Tour**

## TOUR ITINERARY (Tentative)

Day 1: **Colombo Airport to Nuwara Eliya (160 Kms / 6Hrs Journey) & Nuwara Eliya City Tour [L & D]**

Arrival at Colombo Airport, On arrival, you will be met and transferred to **Nuwara Eliya**. On arrival at Nuwara Eliya, Check In & Refresh yourself. (Normal Check In time of Hotel: 14.00 Hrs). Later proceed to **Nuwara Eliya City Tour** covering **Gregory Lake, Victoria Park, Tea Factory, Moon Plains, Mackwoods Museum, Seetha Amman Temple, Hakgala Botanical Garden Etc. Overnight Stay in the Nuwara Eliya Hotel.**

Day 2: **Nuwara Eliya to Kandy (80 Kms / 2 Hrs Journey) – Ramboda Waters Fall – Kandy City Tour [B, L & D]**

After Breakfast, Check Out of your Hotel & proceed to **Kandy**. Enroute Photostop at **Ramboda Waterfalls**. On arrival at Kandy, Visit **Temple of Sacred Tooth, Royal Botanical Gardens, Kandy Lake, Royal Palace of Kandy, Arthur's Seat, Bahirawakanda Vihara Buddha Statue Etc. Overnight Stay in the Kandy Hotel.**

Day 3: **Kandy to Bentota (180 Kms / 5 Hrs Journey) – Pinawalla Elephant Orphanage [B, L & D]**

After Breakfast, Check Out of your Hotel & proceed to **Bentota**. Enroute visit **Pinawalla Elephant Orphanage**. Evening arrival at Bentota, check in at the Hotel & relax yourself. **Overnight Stay in the Bentota Hotel.**

Day 4: **Day Trip to Galle (75 Kms / 1 ½ Hrs Journey) – Galle City Tour [B, L & D]**

After Breakfast, proceed to **Galle**. Galle is a city on the southwest coast of Sri Lanka. It's known for Galle Fort, the fortified old city founded by Portuguese colonists in the 16th century. Stone sea walls, expanded by the Dutch, encircle



**MILK WHITE HOSPITALITY SERVICES INDIA PRIVATE LIMITED**

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car-free streets with architecture reflecting Portuguese, Dutch and British rule. Notable buildings include the 18th-century Dutch Reformed Church. Galle Lighthouse stands on the fort's southeast tip. On arrival Galle, proceed to Sightseeing of **Galle Dutch Fort, Galle Lighthouse, Maritime Museum, Galle Fort Clock Tower, Unawatuna Beach Etc.** **Overnight Stay in the Bentota Hotel.**

**Day 5: Turtle Farm Visit & Boat Ride – Bentota to Colombo (65 Kms / 2 Hrs Journey) [B, L & D]**

After Breakfast, Check Out of your Hotel & proceed to **Madu Ganga Boat Ride & Turtle Farm in Kosgoda.** Bentota – situated on the south west coast, at the confluence of the sea and the Bentota river, the sun-drenched location and its golden, palm-fringed beaches which border the warm, sparkling waters of the Indian Ocean made it a natural choice for development as the first tourist resort. Today it is known in Sri Lanka's global tourist markets as a highly attractive holiday resort with a wide and varied choice of distinctive hotels to suit every taste and purse. Bentota has a complete range of tourist facilities, great seafood and very popular water sports centres which provide boating, water skiing, jet skiing, snorkeling and wind surfing. On arrival at Check in at the Hotel. Evening is free for **Shopping. Overnight Stay in the Colombo Hotel.**

**Day 6: Colombo City Tour & Shopping & Transfer to Colombo Airport (35 Kms / 1 Hr Journey) [B]**

After Breakfast, Check Out of your Hotel & proceed to **Colombo City Tour** covering **Independence Memorial Hall, Beira Lake, Galle Face Green, Gangaramaya Temple, Viharamahadevi Park, Seema Malaka, Colombo Dutch Museum, Independence Square, Lotus Tower, Shri Ponnambalawaneswaram Temple Etc.** Later do-little **Shopping.** Night drop at **Colombo Airport** for your return Flight to India.

**Tour Ends with Happy Memories.**

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**Package Cost:**

**Rs.16,000 + 350US\$ = Rs.44,950/- per Person on Double/Triple Sharing + 5% GST + 5% TCS**

**Rs.16,000 + 325 US\$ = Rs.42,950/- per Child with Bed + 5% GST + 5% TCS**

**Rs.16,000 + 270 US\$ = Rs.38,500/- per Child without Bed + 5% GST + 5% TCS**

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**Documents required to Process Srilankan Visa**

**SRILANKAN VISA IS ON LINE VISA (Scanned Copy of Passport & a Passport Size Photo with White Background is required).**

**Important Points**

**Booking procedure**

- The registration form to be filled, duly signed and submitted to us.
- A photocopy of the first & last page of the valid passport (valid for minimum of 6 months from date of return)
- Advance deposit amount: **Rs.20,000/- per person** (Rupees Twenty Thousand only). [Non-Refundable]
- Duly signed terms & conditions of the package and booking.

**Tour cost, taxes & rate of exchange**

- All prices are made up of two components – Indian Rupees and the currency of the country travelling to. However, the cost must be paid in Indian rupees only. The foreign exchange component will be converted into Indian rupees at the prevailing rate of exchange of the respective currency as on the date you make the final payment.
- The initial deposits & payments will be considered towards the Indian rupee component only.
- Additionally, a 5% GST (Government Service Tax) & 5% TCS is applicable on the entire tour cost unless specified in the inclusions. This GST percentage in as on date and any governmental changes to the same will be applicable to the tour cost.

**Validity of the rates / airfare / taxes**

- All rates are subject to change without any prior notice.



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- Cost of the tour is based on the current airfare and taxes as on the date of quotation. Any increase in airfare or taxes due to fluctuation in foreign exchange, governmental taxes, fuel surcharge etc., charged by the airline will have to be borne by the passenger and paid before or after booking of the tour and complete payment to be made definitely before the tour departure.

#### Visas

- Please note that the issuance or refusal of visas is at the sole discretion of the Embassy / Consulate and we, the agent, is neither involved in the process nor liable or responsible in any manner whatsoever.

#### Cancellations and / or amendments by passenger

**All cancellations / amendments must be received in writing to us either by email or in written form and has to be followed up by a phone call during working hours from the concerned traveler. Once received, we shall action the same in 24 to 48 Hours.**

- Amendments made after booking the tour will be treated as a new booking and will be strictly subject to availability and rates prevalent at the time of changes requested. If the same is made within cancellation period, the applicable cancellation charges will apply. Also it is a mandatory to put such requests in writing and get a written confirmation from us. For any amendment, the company reserves right to charge Rs.5000/-per transaction on and above any additional cost /amendment charges applicable.
- If you wish to deviate your tour from the group or return to India, the same is permitted. You will have to pay Rs.5,000/- per deviation plus difference of airfare / taxes as per availability on the date you wish to travel on and no refund will be applicable on the unused services. Pre-tour deviations are not possible in group airfare. If you wish to depart prior to the group departure date, then you are required to pay the difference of individual airfare and group fare.
- Any request to change the tour date will be treated as cancellation of the last tour and will be considered as a fresh booking on the new tour. Cancellation charges will apply as stated above on the cancelled tour. New tour may have different pricing even though the itinerary may remain the same and passengers are liable to pay the new tour charges as well as cancellation charges if booked on any previous tour.
- Please note that YouGoTrip will be not liable to pay any cancellation charges / compensation / expenditure if you unable to join the tour due to any illness, court orders, non-issuance of travel documents or visas. All such expenditure has to be borne by the passengers only.

#### Overseas Travel / Medical insurance

- Overseas Medical Insurance is not mandatory for this tour.
- We advise you to take Overseas Medical Insurance. You are advised to discuss your insurance needs directly with insurance agent before proceeding on the tour and procure any additional cover as may be advised at your own cost.
- Please note, insurance is the subject matter of solicitation, please read the terms and conditions of the insurance document carefully before finalizing your desired insurance cover. Insurance coverage may be age related. Kindly get the complete details from the insurer.
- It is important to also note that you would have a direct contractual relationship with the insurer and YouGoTrip is only a facilitator. You shall therefore check the accuracy and the correctness of the insurance policy and in case of any error or lapse report the same to the insurer directly and get rectified by them, as YouGoTrip would not be responsible for the same.
- We request you to understand the coverage of your insurance details before obtaining and departing on your tour. All claims needs to be put up directly by the passengers with the insurer. Any approval or denial of the claims is solely at the discretion of the insurance company only and YouGoTrip will neither be held responsible nor liable nor required to give any compensation in any matter for whatsoever reason.

#### Baggage

1 Check In (20 Kg), 01 Cabin (07 Kg) Baggage & 01 Small Sized Back-Pack or Hand Bag is allowed to be carried by the Passenger. Anything more than this will not be accommodated or additional cost may incur as per supplier's policy.

#### Clothing

Warm clothing like sweaters, jackets are essential. Ideally, one must carry a set of warm clothes in your hand luggage along with the sun glasses, cap and walking shoes.

#### Medicines

In case you have any prescribed medicines, please carry them on tour along with the Doctor's prescription. It's also advisable to carry basis travel medicines with you for your tour.

#### Mobile Phone

Please ensure that your SIM card has International Roaming Facility with sufficient balance (We suggest to go with Airport Plan which is cheaper). You can also avail a local SIM card's or Telephone cards are every destination. (This would be expensive & time consuming, hence we suggest to go with International Roaming).

#### Charger/Adapter

Please make sure to Carry a UNIVERSAL TRAVEL ADAPTER from India itself.



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### **Weather**

A waterproof Jacket or an Umbrella is recommended as you could encounter frequent showers in Europe.

### **Passports, Visa. Valuables & Safety**

Passports are the most important document for any international travel. Carry it safely with you at all times. Any loss of the passport will delay your return to India and you will not be allowed to continue on the tour. All additional expenses of obtaining a new passport, travel to Indian embassy, additional hotel accommodation, etc, will be at your own expense. Please be alert and responsible for your belongings at all time on the Tour. You are requested to take care of your belongings especially in public places like Airport, Railway Station, Sightseeing Location etc., Also dont keep your belongings in the Coach when you go out for Sightseeing. We will not be responsible for the loss of your belongings.

### **Currency**

The Currency used in most of the Countries in US\$. We also suggest carrying Credit Cards as they freely used across all the countries. As per RBI regulations, the maximum cash permitted to carry is US\$ 3,000 per person or equivalent. If possible try to carry the original receipt of the same.

### **Sight-seeing & Tours**

It is very common to have heavy traffic or major events etc. At times, due to unforeseen circumstances, some parts of cities may not be given access to the general public. In such cases, we may have to complete the tour by walk or amend the itinerary or may not be able to do the tour, sightseeing or meal. However, we will try our best to take a way out but there will strictly be no refund for any unutilized services.

### **Hotels**

- Hotels we provide may be in the City or Little away from the City. Kindly check the Hotel Website, Tripadvisor Reviews or other reviews - get satisfied & confirm the booking. We will not take any responsibility if you are not happy with hotels once you confirm it.
- All items provided by the hotel are accounted for. Example Towels, ash-trays, bathrobes, iron-box etc. The hotel staff takes inventory at the time of check-out.
- Items in the mini-bar are changeable to the passenger (not included in the package)
- Hotels may or may not provide gratis mineral water and / or tea-coffee making machine in the room. Policies vary from hotel to hotel and we have no control over this.
- Laundry charges are payable by the passenger (not included in the package)
- Avoid using the safe in the hotel room as high charges will be levied by the hotel in case you forget the combination number.
- Since we are making payment to the Hotels well in advance & also some bookings are NON REFUNDABLE, we cannot refund any amount for the Un utilized nights for whatever may be the reason.

### **Food & Water**

- If you are pure vegetarian please advise us at time of booking. Our tours cater both Veg & Non-Veg food, but on request we will try to provide a Veg cuisine for you on tour. The same may be possible for dinners only and served separately. However we do not guarantee the same.
- Normally Lunch would be served during tours either in Restaurant / Food Court / Open area & it may be Indian / Continental / Fast Food & Dinners would be served in Indian Restaurant or some time as packed food.
- Our Supplier may provide mineral water during tours or may not. We will not take any responsibility on this.
- Meals don't include any water bottles, beverages, hard / soft drinks, fruits juices, etc.
- At times, meals may be packed food on the tour for betterment of itinerary and convenience of our passengers.
- Please note that lunches and dinners are served in restaurants, which may be far from your hotels.

### **Discontinuation of the tour**

- If you are sick or ill on tour, you will be guided to medical facilities and the tour will continue on. The tour manager will continue with the group and may not be able to accompany you.
- In case of loss of passport, theft, illness, death and you are unable to continue the tour; the company is not liable to give any refund on unutilized services.
- Please note that in case of death of tourist(s) all the arrangements of the transportation of the deceased including procuring death certificate, post-mortem, repatriation of the body and all personal expenses has to be taken care by deceased's family or accompanying family or friends. Neither tour manager nor the company will be held responsible for the same.
- In case of loss of passport in any country during the course of the tour, you will have to obtain a new passport from Indian Embassy in that country and immediately return to India. You will not be allowed to continue on the tour after loss of the passport. The expenses incurred in obtaining a new passport and charges in the arrangements to return to India will have to be borne by the passenger. There will be no refund for any unutilized services.

### **Right to amend itinerary**

Tour once commenced, will strictly follow as per the itinerary finalized. However, in case of events and circumstances beyond our control, we reserve the right to change / amend / cancel all or parts of the contents of the itinerary for the safety and well-being of our passengers.

### **Liabilities & Limitations**



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- References to “US”, “WE” and “OUR”, the same shall also refer to our contractors and suppliers. The information in our brochures or website may contain inaccuracies or typographical errors for which we do not guarantee the accuracy. We disclaim all liabilities for such errors or inaccuracies of information which are subject to vary.
- We only act as agent for hotels, airlines, all other transporters and contractors providing other services and all exchange orders, receipts, contracts and tickets issued by us are issued subject to the terms & conditions under which these services are provided by them.
- All check-in & check-out timings are based on the hotel’s policy. Early check-in or late check-out depends entirely on the hotels and are subject to availability of rooms.
- The hotels and itineraries are based on scheduled and planned bookings. However, we reserve the right to change / modify them in case of natural disasters, inclement weather or other circumstances beyond our control which may affect the safety and comfort of the participants.
- We shall not be held liable for delays / alterations in program / additional expenses involved directly or indirectly arising out of natural disasters, flight cancellations, political instability, inclement weather or any situations beyond our control.
- We shall not be held liable for any loss / injury / damage (either personal or property) in connection with any form of transport, accommodation provided accommodation provided directly or indirectly, due to fire, epidemics, natural disasters, political instability, riots, thefts, pilferages, or any circumstances beyond our control.
- We reserve the right to cancel / date change / amend the tour in case of any circumstance beyond our control.
- By booking your travel with us or on our website or consenting to travel with us, you are agreeing to be bound by our terms & conditions as stated herein.

#### Tips

Tips are mandatory in most Countries, hence Rs.500/- should be handed over to us prior to the departure.

#### PAYMENT POLICY

Payments are accepted in Indian Rupees only. Payments can be made by cheque, bank transfers, demand draft, cash and credit cards. Copy of PAN Card is mandatory for any International Travel. Payments by credit card will attract 2% to 3% on the amount paid by the card over and above the tour cost.

Tour registration: Rs.20,000/- per person (Non-refundable)

Balance Payment 45 Days before the departure date

5% GST is applicable on Final Payable Amount

Mode of payment : **Account payee crossed Cheque / Demand Draft / NEFT / RTGS**

Account name : **MILK WHITE HOSPITALITY SERVICES INDIA PRIVATE LIMITED**

#### HDFC BANK DETAILS:

Bank & Branch : **HDFC Bank Ltd., R. S. Puram branch, Coimbatore – 641 002**

Account Name : **Milk White Hospitality Services India Pvt Ltd**

Account No. : **50200024400191**

Account type : **Current account**

IFSC code : **HDFC0000269**

#### CANCELLATION POLICY

- *The tour registration amount is Non Refundable & Non Transferrable*
- *Cancellation done in between 50 to 40 days: 30% of the Package Amount (Euro) would be deducted*
- *Cancellation done in between 39 to 20 days: 50% of the Package Amount (Euro) would be deducted*
- *Cancellation done in between 19 to 0 days: No Refund would be given*

*Cancellation has to be informed to our office in WRITING ONLY during office hours on working days. Absolutely NO REFUND on cancellations for tours operating between 20th Dec. to 10th Jan.*

#### REFUND POLICY

- There will be no refunds on unutilized or partly utilized services.
- Due to reasons beyond our control such as strikes, heavy traffic, weather conditions etc or non-usage of services like as meals, entrance fees, sightseeing tours, hotels, cruises, optional tours, it is clearly understood that there will be no refund due to any reason whatsoever.
- Processing period for any refund (if applicable), will take minimum 30 days or the time taken per the supplier policy on whose services needs to be refunded.
- Refunds will be given in Indian Rupees and through cheque or bank transfers only into your account even if payment had been done by cash.
- If refund is due in the foreign currency component, the applicable rate of exchange as prevalent on that date when refund is made will be taken into account and not the date when the payment was made.



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